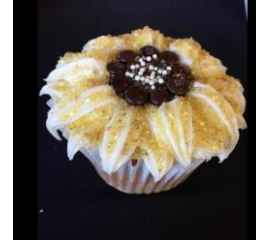


# DINING WITH THE BOBCATS

Quinnipiac  
university



chartwells  
where hungry minds gather

OCTOBER 2016

GATHER - DEVELOP - REWARD

youfirst



LORAY WOWED US WITH  
HER YOUFIRST SERVICE



CANCER AWARENESS  
MONTH



BE A STAR WINNER!

## Congratulations October YouFirst Associates of the Month!

Café Q	Stanley Veloz
York Hill Café	Tyshae Dupree
Bobcat Den	Ilesha Blake
North Haven Café	Jamaal Gethers
TD Bank Sportscenter	Greg Panaroni

We are proud to announce that Lucy Rich, Sous Chef, has won the Be A Star Culinary Associate of the Year for the Northeast Metro Region. Lucy was recognized for daily contribution to the culinary program at Quinnipiac University.

This month's social stars:

### #socialstars Employee Spotlight



What do you like the most about working here?

"I love serving the students."

What do you like to do outside of work?  
"I'm a bit of a goofball. I like to have fun!"



[Anthony Carter](#)

### #socialstars Employee Spotlight



What do you like the most about working here?

"I love working with Anthony. He's the best; my mentor and idol. I look forward to work every day."

What is a fun fact about you?  
"I have five kids."



[Joe Kasperzyk](#)

### #socialstars Employee Spotlight

What do you like the most about working here?

The college students are so nice. I really appreciate them saying 'thank you.'"



What do you like to do outside of work?

"I like to walk through the park with my husband on a sunny day."

[Yuzhen "Judy" Song](#)

### #socialstars Employee Spotlight



What do you like the most about working here?

"I love the students. I love seeing the students walk away with a smile on their face after I've helped them."

What do you like to do outside of work?

I like to cook at home with my kids. We make homemade pizzas and cookies of all different shapes. I like showing my kids what I do at work."



[Kareem Taylor](#)



FIRST SNOW FALL!



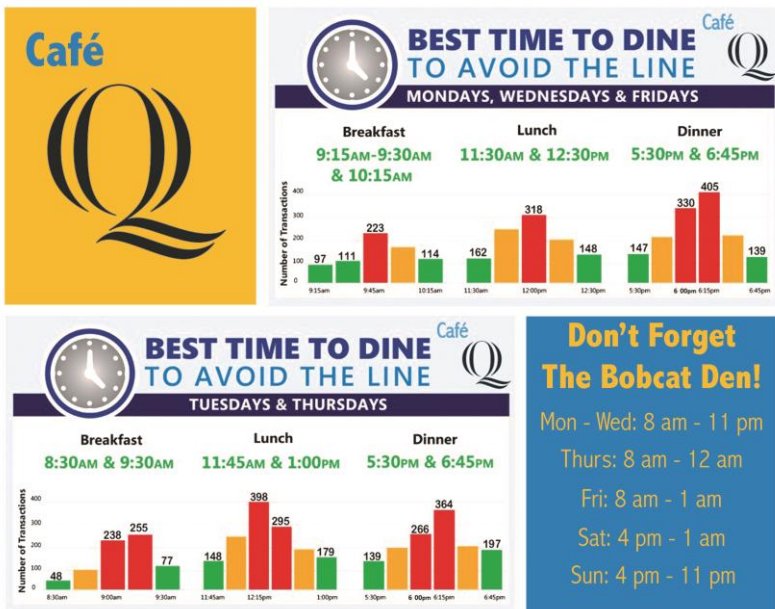
HAPPY OR NOT

**Campus Dining Services Supports the QU community!**

- 🐾 SGA Meet and Greet – Refreshments for 300 students
- 🐾 Freshmen SGA Meet and Greet – Refreshments for 500 students
- 🐾 Fall into the Hall BBQ
- 🐾 Athletic Club Walk for Thought BBQ
- 🐾 Resident Life Program Wing Ding!
- 🐾 Dinner with the Village Residents!
- 🐾 Alpha Chi Omega Alumni Brunch
- 🐾 Physician Assistants Week Refreshments
- 🐾 Alpha Delta Pi Sorority Breakfast
- 🐾 Larson Cider and Donut Social

**We Heard You!**

In response to the long lines that occur in the Café Q a campaign was created to educate the Quinnipiac community on when the “Best Time to Dine to Avoid the Line” each day. This campaign was produced by the marketing interns. The campaign was advertised in the Chronicle and in the Café Q server on the LCD screens.

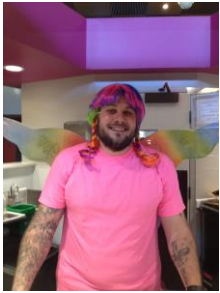


Chuck Couture, Resident District Manager, met with Cameron Doyle, Freshmen Class Representative to discuss issues important to the Freshmen class. The issues regarding the Café Q included: pricing for ice cream novelties, removal of smoothie station and market basket comparison. A Dare to Compare price comparison campaign will be rolled out in November. Pricing is now more visible for the ice cream novelties. The smoothie is too popular to be removed.

**Happy or Not**

A portable terminal was installed at the Bobcat Den to help us improve our customer and employee satisfaction with a wireless, always on smiley terminals. Guests answer survey questions and the terminal instantly start collecting feedback. The guest responds to the survey question by pressing the smiley that best corresponds to their experience. The data is collected and transmitted via secure cellular network to our cloud-based report.

# OCTOBER CULINARY EVENTS



**JOE 1<sup>ST</sup> PLACE**

## Global Eats: Your Region - Virginia



## Balance U: Mushrooms



**KIMBERLY 2<sup>ND</sup> PLACE**

## Guest Appreciation Day



## Global Eats: Your World - Taiwan



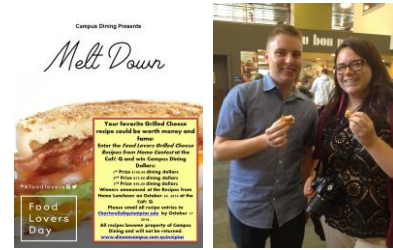
### Today's Menu:

- Nasi Goreng Shrimp Fried Rice
- Grilled Tofu
- Black Cod Misoyaki
- Bulgogi BBQ Beef
- Sesame Honey Glazed Sweet Potatoes
- Ginger Snow Peas
- Furikaki French Fries



**ALEXSA 3<sup>RD</sup> PLACE**

## Food Lovers' Day – Recipes from Home Meltdown Contest featuring Grilled Cheese



## Cupcake Wars



## Culinary Literacy: Cooking for the 1<sup>st</sup> Time



## Game Night



**LOWRESHRA 1<sup>ST</sup> PLACE**

## Halloween Party



## Tweets for Treats!



Café Q Halloween Contest Winners		
Halloween Costume Contest	AM Crew	PM Crew
1 <sup>st</sup> Place	Joe Kasperzyk	Lowresha Brown
2 <sup>nd</sup> Place	Kimberly King	Michelle Lee
3 <sup>rd</sup> Place	Alexsa Santiago	Camille Sabbakhan
Pumpkin Carving Contest	AM Crew	PM Crew
1 <sup>st</sup> Place	Joe Kasperzyk	Lowresha Brown
2 <sup>nd</sup> Place	Kimberly King	
3 <sup>rd</sup> Place	John Spaulding	

## CATERING



**W.B. MASON CATERING**



**CENTER OF EXCELLENCE  
DINNER**

Kudos to the catering team and Joe Tobin!

“Joe, Thank you and your team for your help before and during the W.B. Mason pre-game gathering on Saturday! Christine, Joyce and Chris really took excellent care of our guests! Please extend my appreciation to them and share these photos, too. It is a pleasure working with you! I really appreciate your efforts and all you do for Quinnipiac. Warm regards,” Amy Rosen, Regional Development Officer

More praise for our campus dining team:

“On behalf of the planning groups for Alumni Weekend and Parents & Family Weekend, please accept a sincere and hearty THANK YOU for all that you and your staff members did these past two weekends. Approximately 6,000 people—alumni, parents, family and friends—came to our three campuses these past two weekends. They were treated as welcomed guests by our Public Safety officers. Fed well by our Chartwells staff. Made comfortable by our Facilities friends. And could hear and see great things, thanks to the support of our Media Services partners. Without you, these two important, signature events couldn’t happen. For this, and for all you do all year long, we thank you. Please pass along our sincere gratitude to your incredible staff members who are the eyes, ears, hands and feet that keep Quinnipiac running and shining during big events like the past two weeks. We are privileged to work with such wonderful professionals.

With deep gratefulness”, Dianna Pategas, Associate Vice President of Alumni and Parent Relations

The catering staff did an exceptional job for the Annual Center of Excellence Dinner. “A formal thank you for your work at last week’s Center for Excellence. The Chartwells team did a wonderful job – the tables were set ahead of schedule and I appreciate the details like loaning your trays and staff to help place the bonbons. The service timing was perfect and allowed for a timely start of the event. Please pass along my thanks to your entire team. Their work was noticed and appreciated.” Karla Natale, Assistant Vice President for Public Affairs.

## COMPASS IN THE COMMUNITY

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Campus Dining at Quinnipiac University was recognized for their community service efforts for 2015 – 2016. We were awarded the 2016 Compass in the Community Account of the Year for Northeast Metro Region. This award acknowledges the great partnership that has developed with Quinnipiac University and the greater New Haven community. Over the year many projects have been completed by our associates and the community.

Campus Dining Services provided a BBQ for the 19<sup>th</sup> Annual Frisbee Fest which raised over \$38,000.00 for the Greater New Haven Shelter for Domestic Violence. Over 1000 students attended this event.

Campus Dining Services provided a BBQ for 300 for Phi Beta Phi's Angels in the Endzone flag football tournament which raised \$2000.00 for First Book, a nonprofit organization that provides books and reading materials to underprivileged children.

Dining Services sponsored the dinner (80 guests) for the Student Occupational Therapy Association 5k run. This event raised funds for bRACEfor L.I.F.E. which helps raise awareness on how breast cancer survivors can reduce their chance of developing lymphedema.

Campus Dining Services provided refreshments (250 guests) for the kickoff event for Qthon. Qthon fundraises for the Children's Miracle Network Hospitals of Connecticut.

Campus Dining continued to donate leftover food from our dining facilities and catering events to the Upon This Rock Ministries. Upon This Rock Ministries distributes food to the homeless on the New Haven Green. Valerie Washington, Senior Pastor, pass along these kind words: "We wish to thank you for your generous gift. As you may know, we have an extensive vision of God's Kingdom work here at Upon This Rock Ministries to benefit our church family as well as the entire community and our mission oversees to Kingston, Jamaica. Through your generosity you are investing in this Kingdom work and we deeply appreciate it."

Campus Dining provided refreshments for the Gamma Phi Beta Carnival. This event raised money for Girls on the Run. Meeting twice a week in small teams, Girls on the Run teach life skills through fun, engaging lessons that celebrate the joy of movement. The curriculum is taught by certified Girls on the Run® coaches and includes three parts: understanding ourselves, valuing relationships and teamwork and understanding how we connect with and shape the world at large. Over the course of the program, girls will develop and improve competence, feel confidence in who they are, develop strength of character, respond to others and oneself with care, create positive connections with peers and adults, and make a meaningful contribution to community and society. At each season's conclusion, the girls and their running buddies complete a 5k event.

*Dear Chartwells,*

*I just wanted to take a moment to thank all of you for all of your patience, support, and participation in our first philanthropy event this weekend. Without you, our first event would not have been a success. On behalf of Gamma Phi, we are extremely grateful for the warm welcome into the QU Greek community.*

*Thank you all for your support,  
The Sisters of Gamma Phi Beta*

Dining Services donated cookie dough to the Ledges Resident Hall resident program. The residents baked cookies for the Keefe Community Center, a local food pantry.

Campus Dining and Doctor of Physical Therapy program hosted Hoops for Haiti Tournament. Dining Services provided refreshments for this event. This project is a collaboration with the non – profit Haiti Rehab Foundation to develop a Bachelor of Physical Therapy program at the Episcopal University of Haiti.

CASA Superhero Fun Run which benefits foster children in the state of Connecticut. Campus Dining provided refreshments for this fun run organized Kappa Alpha Theta.

Alpha Delta Pi Sorority held the Beta Breakfast and ADPumpkins. Campus Dining donated the breakfast and the pumpkins that were decorated were donated to Ronald McDonald House in New Haven.

Community Action Project and Campus Dining sponsored a breakfast for the Helping Hands Day. Helping Hands Day is a day of community service to give back to the Hamden/New Haven area.

Campus Dining donated the BBQ for Freshcheck Day. Fresh Check Day is a fun mental health and wellness fair with interactive booths, free food, entertainment, and prizes!

There were pasta dinner fundraisers for the PA Dominican Republic trip on the Mt. Carmel Campus and the North Haven Campus. The money raised from these dinners will fund medical supplies for their trip during winter break.