

Termination & Exemption

Termination of the Meal Plan Contract

All students who enter into this agreement are liable for residential meal plan fee payments for the academic year as indicated on this contract. If you are dismissed from the University, you will receive a pro-rated credit of the semester fees in accordance with the On-Campus Housing credit policy.

Pro-rated refunds are calculated weekly based on your Meal Plan usage. The week is defined as beginning on Monday and ending on Sunday. Meal Plan usage is calculated from the date that meal plans begin for the semester, through the Sunday following the day the meal plan is deactivated on the Viking Card. Residents who leave the University prior to the end of the academic term will receive a pro-rated meal plan refund based on the number of weeks of residency, actual use, and Dining Dollars usage until the end of the 5th week, at which time no refund will be given. You may only receive a full refund of your residential meal plan fees if you fail to take occupancy of your residence hall room, as defined by Section B(5) of the On-Campus Housing contract.

Exemption from Meal Plan

The university will accept meal plan exemption applications for medical and religious reasons only. Each application will be reviewed on a case-by-case basis. Please follow the instructions on [this form](#) to apply for exemption.

Additional Information about Residential Meal Plans

1. Your meal plan is accessed by swiping the magnetic stripe on the back of your Viking Card. You must have your Viking Card to access the Viking Marketplace, where the cashier will swipe your Viking Card and one meal will be deducted from your meal plan. When using Dining Dollars for food purchases, you must present your Viking Card to the cashier at the Dining location and the total amount of the purchase will be deducted from your Dining Dollars.

2. Traditional meal plans consist of 19 meal times per week [Monday – Friday (3), Saturday – Sunday (2)]. One meal can be redeemed per meal time. Unused meals expire at the end of each week, and a new balance of meals will be added to your account at the beginning of each week. The meal plan week begins Monday and ends Sunday. Meal times consist of Breakfast, Lunch and Dinner (Brunch replaces Breakfast and Lunch on Weekends) at the Viking Marketplace Dining Hall.

3. Meal plan times are based on the following hours:

Monday – Thursday:

Breakfast (7am–10:30am), Lunch (10:30am–3pm), Dinner (3pm–8pm)

Friday:

Breakfast (7am–10:30am), Lunch (10:30am–3pm), Dinner (3pm–7pm)

Saturday: Brunch (10am–3pm), Dinner (3pm–7pm)

Sunday: Brunch (10am–3pm), Dinner (3pm–8pm)

*Times are subject to change

4. Block meals may be used any time of day at the Viking Marketplace.

5. The Block 75 and Traditional 8 meal plans are available only to residents with in-room kitchens.

6. The Meal Plan service dates are based on the undergraduate and graduate academic calendar of 16 weeks per semester. The additional week per semester for Law students is not included in the residential meal plan.

7. All Block meals must be consumed in the semester they were purchased. Unused Block meals and Guest Meals do not transfer from semester to semester and are deemed void and nonrefundable at the end of the semester. All Traditional meals must be consumed from week to week. Unused Traditional meals are deemed void and are non-refundable at the end of the week and guest meals do not transfer from semester to semester

8. Block meals may be used to gain dining access to the Viking Marketplace for the Meal Plan holder or for a resident's guest. The Traditional and All Access plan Guest Meals allow guest access to the Viking Marketplace. The meal plan holder must accompany their guest(s).

9. In the event you are unable to visit the Viking Marketplace or will be off campus, a boxed meal replacement is available and will represent a single meal from your meal plan. Boxed meal order request forms are available from the cashier at the Viking Marketplace. Requests must be submitted at least 3 hours in

advance to the cashier in the Viking Marketplace.

10. Unused Dining Dollars from the fall semester will roll over for use during spring semester. Dining Dollars are available for dining purchases during winter break to residents who have registered for spring classes. Any unused Dining Dollars remaining at the end of spring semester are deemed void and are nonrefundable.

Dining Dollars may only be used for purchases at on-campus dining locations operated by CSU Dining; including Elements Bistro on Euclid and Chili's Grill & Bar. Dining Dollars may not be used to purchase alcohol.

11. Dining Dollars, Block meals, Traditional meals, Guest meals and All Access privileges have no independent cash value separate from the residential meal plan and are non-transferable.

Disclosure: Cleveland State University Dining and/or Viking Card Office and its personnel are not liable for financial loss or criminal repercussion associated with any lost, stolen, damaged or fraudulently used Viking Cards. Card holders are responsible for up to \$50.00 for unauthorized use of an account on a lost or stolen Viking Card provided that the card holder notifies the Viking Card Office within two (2) days of learning of the loss or theft of the card. If the card holder fails to notify the Viking Card Office of the lost card within two (2) days, the card holder bears full responsibility for the unauthorized charges. Cardholder information is kept secure and confidential at the Viking Card ID Office. Outside parties are not privileged to personal or account information unless express consent is granted or the University is required to comply with legal or government agencies.