

NYU DINING EATS GUIDE 2019/2020



Velcome!

Welcome to your guide to all things dining at New York University! NYU Eats offers a wide variety of Meal Plans that allow students the opportunity to enjoy nutritious dining options across campus.

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www.nyueats.com

2019/2020 CALENDAR

FALL	SUNDAY, AUGUST 25 Select dining locations open at 4:00 p.m.					
SEMESTER	TUESDAY, SEPTEMBER 3 First day of Fall classes - Select dining locations open					
	TUESDAY, SEPTEMBER 17 Last day to change or cancel Meal Plans for the Fall 2019 semester					
	WEDNESDAY, SEPTEMBER 18 First day to add Dining Dollars to Meal Plans					
	THURSDAY, SEPTEMBER 19 Early Meal Plan Sign-up - Dining Dollars added to Fall Dining Dollar accounts					
	WEDNESDAY, NOVEMBER 27 – SATURDAY, NOVEMBER 30 Thanksgiving Recess - Select dining locations open					
	SUNDAY, DECEMBER 1 Select dining locations reopen at 4:00 p.m.					
	MONDAY, DECEMBER 2 First day to add, change or cancel Meal Plan Membership for the Spring 2020 semester					
	MONDAY, DECEMBER 2 Last day to add a Fall Meal Plan					
	MONDAY, DECEMBER 9 Last day to add Fall Dining Dollars					
	FRIDAY, DECEMBER 20 Last day of Fall semester - Fall Meal Plan Membership concludes at 4:00 p.m.					
JANUARY TERM	MONDAY, JANUARY 6 - FRIDAY, JANUARY 24 Select dining locations will be open during this time. Please check nyueats.com for more information					
	TUESDAY, JANUARY 7TH January term begins					
SPRING	SUNDAY, JANUARY 26 Select dining locations open at 4:00 p.m.					
SEMESTER	MONDAY, JANUARY 27 First day of Spring classes - All dining locations open					
	TUESDAY, FEBRUARY 4 Last day to change or cancel Meal Plans for the Spring 2020 semester					
	WEDNESDAY, FEBRUARY 5 First day to add Dining Dollars to Meal Plans					
	THURSDAY, FEBRUARY 6 Remaining Fall Dining Dollars added to Spring Dining Dollars account (Active Spring Meal Plan Members ONLY)					
	MONDAY, FEBRUARY 17 President's Day - No classes - Select dining locations open					
	MONDAY, MARCH 16 – SUNDAY, MARCH 22 Spring Recess - Select dining locations will be open during this time. Please check nyueats.com for more information					
	MONDAY, APRIL 27 Last day to add a Spring Meal Plan					
	MONDAY, MAY 4 Last day to add Spring Dining Dollars					
4	WEDNESDAY, MAY 20 Last day of Spring semester - Spring Meal Plan Membership concludes at 4:00 p.m.					



Meal Plans are loaded onto your student ID, which works just like a debit card. Dining associates will swipe your card and the meal and/or Dining Dollars will automatically deduct from your account.

TRADITIONAL DINING LOCATIONS (ALL-YOU-CARE-TO-EAT):

When you visit a traditional dining location, your card is swiped upon entry and one meal is deducted. These locations are NYU Eats at Downstein, NYU Eats at Third North, NYU Eats at Lipton and Kosher Eatery.

RETAIL LOCATIONS:

All retail locations are à la carte. Your card will be swiped upon purchase. When dining at a retail location, students have the option of using Dining Dollars or a Meal Exchange. Meal Exchanges typically consist of an entrée, choice of fruit, side salad, bag of chips, or side dish and a fountain drink. If buying items separately, Dining Dollars can be used instead of, or in addition to a meal swipe. Meal Exchanges can be used at Marketplace at Kimmel, Upstein, UHALL Commons Café, Dunkin' Donuts, Peet's Coffee, Jasper Kane Café, Palladium, 18 Below and all the Market convenience stores.

DINING DOLLARS:

Dining Dollars can be used at all on-campus dining locations and have a dollar for dollar value. Students use Dining Dollars for items like drinks and snacks. If used at NYU Eats all-you-care-to-eat dining locations, the door rates of \$8.95 for breakfast and \$12.95 for lunch/dinner will deduct from your account. Please note that unused Dining Dollars automatically roll over from the Fall to Spring semester only for active Spring Meal Plan members. Dining Dollars do not rollover after the spring semester is complete. With Dining Dollars, you never pay taxes. All campus dining locations with the exception of Dental dining locations accept dining dollars.

GRUBHUB

Tapingo is now Grubhub! Grubhub's Campus Dining feature lets you order ahead from on-campus dining locations and pick up your food. No waiting, no hassle! You can use Dining Dollars on the GrubHub app. To Download:

- 1. Download the Grubhub app & sign up
- 2. Go to My Grubhub > Settings > Campus Dining
- 3. Confirm your campus & add your campus card via single sign-on
- 4. Browse restaurants on campus and start ordering pickup!

GrubHub is accepted at the following locations: Starbucks, Argo Tea, Brkfst & Co. at UHall Commons Café, Dunkin' Donuts, Jamba Juice at Upstein, The Egg Shoppe at Upstein, Daily Press Deli at Upstein, Peet's Coffee at Kimmel Center, Realwich Deli at Marketplace at Kimmel, Burger 212 at Marketplace at Kimmel, Student Choice at Marketplace at Kimmel, Street Eats at Marketplace at Kimmel Jasper Kane Café and Bridgeview Market in Brooklyn.

WASHINGTON SQUARE

Meal Plans 2019-2020 NYU requires all first-year, transfer and visiting students living in NYU Housing to participate in a Meal Plan — but all students can sign up to enjoy the convenience of dining on campus. Meal Plans are easy to use and give you access to dining locations all around campus that are open as early as 7:00a.m. until as late as midnight.

Meal Plan options vary for students in Washington Square and Brooklyn. All Meal Plans are accepted at all Washington Square and Brooklyn locations.

2019-2020 Meal Plans	Meal Allowance Per Semester	Dining Dollars Per Semester	Cost Per Semester	Meals Per Week*	Requirements
300 Flex Plus	300 Meal Maximum	\$250	\$2,953	19	
300 Flex	300 Meal Maximum	\$150	\$2,876	19	
225 Flex Plus	225 Meal Maximum	\$300	\$2,645	14	
225 Flex	225 Meal Maximum	\$200	\$2,568	14	Default for all first year, transfer and visiting students living in Traditional Residence Halls
175 Flex Plus	175 Meal Maximum	\$400	\$2,541	11	
175 Flex	175 Meal Maximum	\$300	\$2,464	11	
120 Flex Plus	120 Meal Maximum	\$500	\$2,027	8	
120 Flex	120 Meal Maximum	\$400	\$1,950	8	Minimum for all first year, transfer and visiting students living in Apartment Style Residence Hall
95 Flex Plus	95 Meal Maximum	\$375	\$1,492	6	
95 Flex	95 Meal Maximum	\$275	\$1,415	6	

* Based on a 16 week semester





NYU requires all first-year, transfer and visiting students living in residence halls to participate in a Meal Plan — but all students can sign up to enjoy the convenience of dining on campus.

Brooklyn Meal Plans are available to <u>Brooklyn residents only.</u> All upperclassmen residents living in Othmer are required to maintain a Brooklyn 50 Flex. All Meal Plans are accepted at all Brooklyn and Washington Square locations.

2019-2020 Meal Plans	Meal Allowance Per Semester	Dining Dollars Per Semester	Cost Per Semester	Meals Per Week*	Requirements
Brooklyn 175 Flex	175 Meal Maximum	\$300	\$2,464	11	
Brooklyn 120 Flex	120 Meal Maximum	\$400	\$1,950	8	Minimum for all first year, transfer and visiting students in Othmer and Clark
Brooklyn 95 Flex	95 Meal Maximum	\$275	\$1,415	6	
Brooklyn 50 Flex	50 Meal Maximum	\$450	\$1,065	3	Minimum Othmer Upperclassmen

* Based on a 16 week semester

IMPORTANT INFORMATION TO SIGN UP OR CHANGE A MEAL PLAN GO TO: MEALPLANS.NYU.EDU

Sign-ups and changes are only accepted online. Charges and refunds for all Meal Plans (Flex plans and Dining Dollars included) are prorated and calculated on a daily basis. No refunds will be made if you miss meals, fail to obtain a valid ID card, or do not use your Meal Plan.

WHERE To Eat

NYU Eats offers flexible Meal Plans. Students can choose from a wide variety of dining options, including special dietary needs such as kosher, halal, vegan, vegetarian and avoiding gluten menu items.

WASHINGTON SQUARE DINING LOCATIONS





NYU EATS DINING HALL LOCATIONS

DOWNSTEIN | 5-11 UNIVERSITY PLACE LIPTON | 33 WASHINGTON SQUARE WEST KOSHER EATERY | 5-11 UNIVERSITY PLACE THIRD NORTH | 75 THIRD AVENUE (AT 12TH STREET)

Step into any NYU Eats dining location for an all new all-youcare-to-eat dining experience! Our NYU Eats dining locations offer plentiful menu options including vegan, vegetarian, and avoiding-gluten options for students with special diets. NYU Eats at Lipton is 100% Halal certified at the highest level of Halal certification through HFSAA (Halal Food Standards Alliance of America). The Kosher Eatery, located inside Upstein in the Weinstein Residential Hall, offers certified Glatt Kosher meals to the NYU campus community. NYU Eats dining halls provide a high value, allowing students to simply swipe in with all-youcare-to-eat access. Meals are also available to-go! Students can enjoy home-style cooking that represents tastes from across the globe. Meal options range from made-to-order deli stations to pizza and pasta galore, to stir-frys, salad bars, custom bowls, and more! Dine in these locations as a meal plan holder, get access to all you-care-to-eat meals, fun events, interactive experiences with our campus dietitian, local market Thursdays, and more. All NYU Eats dining locations are available for students to use their meal swipes and dining dollars, campus cash, debit, and credit cards.

MARKET CONVENIENCE LOCATIONS

SIDESTEIN | 5-11 UNIVERSITY PLACE THIRD NORTH | 75 THIRD AVENUE (AT 12TH STREET) PALLADIUM | 40 E 14TH STREET, THIRD FLOOR UHALL | 110 E 14TH STREET LIPTON | 33 WASHINGTON SQUARE WEST

Market, your new campus convenience store, is more than just a snack and beverage location! Markets across campus provide a superior convenience store experience with cold ice creams, healthy snacks, salty and crunchy bites, delicious chocolates and gummy candy options. You'll also find upscale coffee programs in these locations with NEW Rise Nitro-Brew and La Colombe hot coffee available, along with home goods, hygiene care, and more. Market at Sidestein, located in the Weinstein Residence Hall, offers a hot grab and go option daily. Find several versions of this convenience store across campus. These locations accept meal exchange and dining dollars, in addition to campus cash, cash, credit, and debit.

MARKETPLACE AT KIMMEL

60 WASHINGTON SQUARE SOUTH, THIRD FLOOR

The Marketplace at Kimmel is a melting pot of foodie favorites! You'll find brand new dining concepts in the Marketplace from sushi and poke bowls, to Mediterranean favorites at Pom & Honey, fresh and healthy salad options at Roots & Seeds salad bar, trendy bowls at Street Eats, and crispy chicken tenders, burgers, grilled chicken, and fries at Burger 212. You can also find made-to-order sandwiches at Realwich, daily Halal option including pre-packaged certified Halal meals, and a Student Choice station which allows students to vote on the menus! The Marketplace at Kimmel is sure to be a crowd pleaser! This location accepts meal exchange and dining dollars, in addition to campus cash, debit, credit, and cash transactions.

UPSTEIN

5-11 UNIVERSITY PLACE

Upstein is located in the upper level of the Weinstein Residence Hall bringing new vibes to the NYU dining experience! Pop by and you'll find favorite concepts including Chick-fil-A and Jamba Juice nestled between brand new dining locations including The Egg Shoppe, with special features including French toast sandwiches! Also pick-up made to order sandwiches at the Daily press, or build salad a masterpiece at Create salad bar. This location accepts meal exchange and dining dollars, in addition to campus cash, debit, credit, and cash transactions.

PALLADIUM

40 E 14TH STREET, THIRD FLOOR

Our Palladium food court features a global dining experience with exciting new brands including: Carved and Crafted Deli, 500 Degrees Pizza, Cucina Pasta company, a FYUL Station that focuses on functional food, Mr. Bing a Beijing inspired food station featuring bings, baos and more, One Sushi with sushi, poke, and bubble tea, grilled favorites at Flame Grill, Crispy Chicken at Absurd Bird, and a hot coffee program. This location accepts meal exchange and dining dollars, in addition to cash, campus cash, credit, and debit!

UHALL COMMONS CAFÉ

110 E 14TH STREET

UHall Commons Café, located in University Hall is where innovation meets the most important part of the day, featuring all day breakfast favorites! Guests will love the omelets made-to-order, and delicious breakfast bites all-day long! This location accepts meal exchange, campus cash, dining dollars, credit and debit!





18 BELOW

18 WAVERLY PLACE

Located in the lower level of the Torch Club, 18 Below is a well-hidden gem, and can be thought of as NYU's best kept secret. This dining spot is perfect for foodies looking to experience a pop-up restaurant-style lunch. Guests enjoy chef prepared menu options with the feel of a quick service restaurant style. This location is exclusively open for lunch during the week, and accepts meal exchange, dining dollars, campus cash, credit card, and cash.

PEET'S COFFEE

60 WASHINGTON SQUARE SOUTH, SECOND FLOOR

Visit this location on the second floor of the Kimmel Center for your favorite latte, tea, and a delicious bakery treat. This location accepts meal exchange and dining dollars, in addition to campus cash, credit, debit, and cash transactions

STARBUCKS

45 W 4TH STREET

Starbucks coffee located just steps away from Washington Square Village in Goddard Hall, is the perfect study spot or place to treat yourself for a break. This location accepts dining dollars, campus cash, cash & credit cards! Be sure to pop in for your favorite Starbucks drink!

ARGO TEA

239 GREENE STREET

Argo Tea is the perfect place to find your zen on campus! Argo Tea prides themselves on using real ingredients that are free of any artificial flavorings, colors or additives. Pop by this location for hot or iced tea! Looking to try something new? Try one of their Signature Drinks, which are all naturally fresh, healthy and distinctive. Argo Tea accepts dining dollars, campus cash, credit card, and cash.

DUNKIN DONUTS

110 E 14TH STREET

Beloved Dunkin Donuts will keep you powered on campus with coffee and sweet and savory bites! Charge up with dining dollars & campus cash. This location accepts cash, credit, and debit.



BROOKLYN DINING LOCATIONS

JASPER KANE CAFÉ

6 METROTECH CENTER

Jasper Kane Café serves the Tandon School of Engineering in Brooklyn with Alforno's Pizza and Pastas, Burger 718, a certified Halal grab and go station, Student Choice station, One Sushi, Realwich Deli, and a Create salad, smoothie, and hot-buffet line. Jasper Kane Cafe accepts meal exchange, campus cash & dining dollars!

BRIDGEVIEW MARKET

6 METROTECH CENTER

Bridgeview Market, located in the Tandon building in Brooklyn next to Jasper Kane Cafe, is the perfect one stop shop. In this location you'll enjoy a variety of convenience options including snacks to satisfy your sweet and salty cravings, hot coffee, grab and go sandwiches and more. Bridgeview market accepts cash, credit, debit, campus cash, and dining dollars!







DIETARY Options

From dedicated Dietitians, to specialty trainings for our team members, and an allergen champion in each dining location, NYU Eats makes every effort to accommodate students' special dietary requirements and provides a selection of dining options. Location managers will work with Meal Plan members to prepare meals according to their personal needs. Students with special dietary requirements or food allergies can contact Christina Kamilaris, at nyu.eats.nutrition@nyu.edu

VEGAN/VEGETARIAN

Our specially trained chefs create delicious entrées using fresh vegetables, legumes, and grains and serve a wide variety of vegetarian dishes every day, at every meal, in every dining location.

AVOIDING GLUTEN

Find Avoiding Gluten selections in all residential dining locations. We have made a commitment to ensure there are avoiding-gluten friendly options available. We also have dedicated toasters, cutting boards and cooking utensils used in the preparation of made-without-gluten foods.

KOSHER FOODS

The Kosher Eatery at Weinstein is a 100% KOF-K supervised Kosher program that serves daily meals and includes a Shabbat meal on Fridays. Grab-and-go Kosher meals are offered in Upstein, Kimmel, and Jasper Kane Café. We also offer Kosher pre-packaged grab-andgo meals in Upstein, Marketplace at Kimmel, Market at UHall and Market at Sidestein.

HALAL

NYU Eats at Lipton is 100% Halal certified at the highest level of Halal certification through HFSAA (Halal Food Standards Alliance of America). Marketplace at Kimmel and Jasper Kane Café also feature Halal meals for lunch and dinner.

BALANCED

These foods are limited in calories, fat, saturated fat, cholesterol and sodium. Eating these food choices more often will help you feel energetic and healthy. Balanced foods are indicated by the Balanced U icon on our menus.

FYUL

Fueling Your Unique Lifestyle (FYUL) is a new approach to wellness, which incorporates high-functioning ingredients and educates students about foods that will help them achieve their lifestyle goals. These goals could include improving athletic performance, boosting immunity, rejuvenating skin, or simply improving concentration. Look for our FYUL pop-ups and limited time offers across campus.

HEALTHY FOR LIFE

NYU offers the Healthy for Life nutrition information program. The goal of the program is to point the way to a

healthier lifestyle by highlighting "better-for you" menu selections.





Sustainability is core to NYU Eats mission and to its guests. With education as the primary focus of our business activity, NYU Eats is committed to fostering and promoting sustainable business principles to our students, faculty, staff, and community. Our associates will lead by example through activities that minimize our impact on the environment by practicing the 3Rs of sustainability: reduce, reuse and recycle, with a primary focus on reduction. Our programs include the necessary information to encourage informed choices on both the food we conserve, and the ways we interact with the natural environment. Charitable donations, and active volunteering are just some of the ways that NYU Eats re-invests in the local community.

OUR SUSTAINABLE EFFORTS INCLUDE:

Our food philosophy

We are proud to source our products responsibly to support the Menus of Change framework. This means we are serving products that lower our carbon footprint, and emphasize sustainable purchasing decisions. When you eat with NYU EATS you can trust that your dining program is sourcing sustainably, finding these driving food philosophies below in each of our dining locations.



WASTE STREAM MANAGEMENT

- Using compostable to-go containers in all locations.
- Recycling and composting kitchen waste and materials such as oil, aluminum cans and glass.
- Reducing food waste by donating unused portions of food in the dining halls to Two Birds One Stone, a student led food recovery club, starting in September 2019.
 - Partnering with on-demand food redistribution systems in the city to help reduce hunger and food insecurity.
 - Recycling fryer oil, which is 100% diverted to bio-diesel, starting in September 2019.
 - Providing hydration stations in dining locations to reduce bottled water waste.
- Eliminating single use plastic bags from all NYU Dining locations.
- Implementing Waste Not technology at all NYU Dining locations to reduce both pre and post-consumer food waste.

QUALITY ASSURANCE

- ✓ Using the highest FDA grade level for products.
- Ensuring all managers have NYC Food Handlers Certificates.
- Providing employee service training throughout the year.
- Employing a full-time Food Safety Manager.

DINING Events

Food is the center of everything we do, and dining is about more than just a place to eat. It's about sharing, gathering and connecting with others. In the spirit of community building, NYU Eats offers customers daily, weekly and monthly opportunities to experience special meals, culinary events, and learning opportunities. Check out our weekly emails or visit our website at nyueats.com for more updates throughout the week.

SOME REGULARLY SCHEDULED EVENTS INCLUDE:

MONTHLY PREMIUM NIGHT AT THE TORCH CLUB & JASPER KANE CAFE

Also known as Restaurant Night. Make sure to enjoy top shelf service, table linens, and a three-course menu crafted by our Executive Chef. These nights will also take place in Brooklyn.





PALLADIUM BRUNCH

Keeping with NYU tradition, we serve an allyou-care-to-eat Sunday Brunch at Palladium. The Sunday brunch features all of the classic brunch favorites including a variety of culinary innovations.

TEACHING KITCHEN

Teaching Kitchen is a platform to explore food, culinary & nutrition literacy that at will positively impact food choices and experiences. You can find Teaching Kitchens in both Brooklyn and Washington Square locations.



DINING Advisory Board

Student involvement is essential to provide the best dining experience. Participation is easy! It does not require much time and will contribute to the NYU community.

As a member of the Dining Advisory Board, you will help build the dining program on campus. You will also provide valuable feedback about customer service, speed of service, food quality, cleanliness,merchandising, and your overall dining experience. For more information about becoming a member, contact AskCampusServices@nyu.edu. Please include Dining Advisory Board in the subject line of the email.

DINING SURVEYS AND FOCUS GROUPS FEEDBACK

Your voice counts! Your NYU Eats dining experience is enhanced by the suggestions and feedback from our guests. We encourage our customers to provide feedback about their dining experience in a variety of ways; from manager table touches, to year-round surveys, feedback kiosks, and focus groups. We value the voice of our customer!

During the Fall Semester, we conduct our Voice to Vision online survey for members of the NYU community to participate in. The Voice to Vision annual survey covers key areas such as consumer eating habits, brand preferences, satisfaction within both residential and retail dining locations, Meal Plan feedback and value to name just a few metrics! During the Spring Semester, we host our Onsite Insight Focus Groups. These focus groups will engage students, faculty and staff to gain valuable and meaningful information on their dining experience.





2019/2020

1 / CONTRACT PERIOD

This contract is for both Fall and Spring terms. Meal Plans are automatically activated for spring term unless you cancel your plan prior to the start of Spring Plans on January 26, 2020.

2 / CANCELLATIONS AND REFUNDS

If eligible, Meal Plan changes and cancellations may only be made via mealplans.nyu.edu. Deadlines are September 17th, for Fall 2019 and February 4th, for Spring 2020. Charges and refunds for all Meal Plans (Meal Swipes & Dining Dollars) are pro-rated and calculated on a daily basis each semester. No refunds will be made if you miss meals, fail to obtain a valid ID card, or do not use your Meal Plan.

NOTE: All first-year, visiting and transfer students assigned to Brittany, Founders, Goddard, Lipton, Rubin, or Weinstein Hall are required to maintain the 225 Flex Meal Plan per semester. All first-year, visiting and transfer students in the Tandon School of Engineering who live in Brooklyn residence halls are required to register for the Brooklyn 120 Flex Meal Plan. All upperclassmen living in Othmer are required to be enrolled in the Brooklyn 50 Flex Meal Plan or higher.

3 / CHANGES

If eligible, you may change your Meal Plan at mealplans. nyu.edu by September 17, for Fall 2019, and February 4, for Spring 2020. Charges will be prorated based on your time on the plan, not usage.

4 / DATES

Your Meal Plan can be used during scheduled service times from August 25, 2019 at 4:00 p.m., to May 22, 2020 at 4:00 p.m., except during these university holidays:

Winter break: Saturday, December 21, 2019 through Sunday, January 5, 2020.

January term: Select locations open. Monday, January 6, 2020 through Friday, January 24, 2020.

Spring recess: Select locations open. Monday, March 16, 2020 through Sunday, March 22, 2020.

5 / MEAL PLAN COVERAGE

You are entitled to eat the number of meals per semester and to use the amount of Dining Dollars per semester provided by your Meal Plan. Meal Plans are not transferable and you may not allow anyone else to use your NYU Card. Violations will result in suspension or termination of your Meal Plan without a refund. Please note that meal swipes expire at the end of every semester.

6 / DINING LOCATIONS

Meal plans and Dining Dollars can be used at the following locations:

All-You-Care-To-Eat: NYU Eats at Lipton, Kosher Eatery Third North, & Downstein

A la Carte: 18 Below, Marketplace at Kimmel, Palladium, UHall Commons Cafe, Upstein, Jasper Kane Cafe Convenience Stores: Markets at Sidestein, Third North, Palladium, UHall, Lipton, and Bridgeview Market Coffee & Tea: *Argo Tea, Dunkin Donuts, Peet's Coffee, *Starbucks

* NYU Eats Starbucks and Argo Tea accept Dining Dollars ONLY 7 / ID CARD

A valid NYU ID Card is required in order to use your Meal Plan. NYU Cards and replacements, which are not transferable, may be obtained at:

WASHINGTON SQUARE NYU Card Center 7 Washington Place

BROOKLYN One Card Office 2 MetroTech Center, Ground Floor

8 / ALL-YOU-CARE-TO EAT LOCATIONS

Access is granted only to those entering an All-You-Care-To-Eat location for a meal. If you must leave during your meal, see a dining manager before exiting to arrange re-entry.

9 / BEHAVIOR

NYU Eats follows the University Bullying, Threatening, and Other Disruptive Behavior Guidelines. To view the guidelines, please visit the NYU Website, under: University Policies and Guidelines.



1 / AM I REQUIRED TO HAVE A MEAL PLAN?

All first-year, visiting and transfer students living in Brittany, Founders, Goddard, Lipton, Rubin, and Weinstein Halls — also known as "traditional-style residence halls" — must begin each semester with a minimum of 225 meals, therefore they must purchase the 225 Flex Meal Plan or higher. All first-year, visiting and transfer students living in apartment-style residence halls are required to begin each semester with a minimum of 120 meals or higher. All first-year, visiting and transfer students in the Tandon School of Engineering who live in Brooklyn residence halls are required to register for the 120 Flex Meal Plan or higher. All upperclassmen living in Othmer are required to be on the Brooklyn 50 Flex Meal Plan or higher. As a Spring Admit or Spring Cohort you must complete two full semesters on a

Meal Plan (i.e. Spring and two Summer sessions or Spring and Fall to complete your Meal Plan mandate)

2 / HOW AM I CHARGED FOR MY MEAL PLAN?

All Dining charges appear on the student's Bursar account in 24-48 hours after a purchase has been made. When a student signs up after the beginning of a semester, the plan and charges are prorated for the remainder of that semester. Charges and refunds for all Meal Plans (flex plans and Dining Dollars included) are calculated on a daily basis. Charges begin on the activation date, not when the students begins using the plan. Upgrades can be made through the portal at mealplans.nyu.edu.

3 / CAN I CHANGE OR CANCEL MY MEAL PLAN?

If eligible, Meal Plan changes and cancellations may only be made via mealplans.nyu.edu prior to September 17, for Fall 2019, and February 4, for Spring 2020.

4 / WHAT HAPPENS IF I DO NOT USE ALL OF MY MEAL SWIPES OR DINING DOLLARS?

Any unused meals expire at the end of each semester at 4:00 p.m. For active Meal Plan members, unused Dining Dollars carry over from Fall to Spring semester but expire at the end of the Spring semester. The Meal Plan participant must maintain an active Meal Plan in the Spring semester in order to receive the unused Fall Dining Dollars.

5 / WHAT IS THE DIFFERENCE BETWEEN DINING DOLLARS AND CAMPUS CASH?

Dining Dollars can be used only for purchases in NYU Dining Halls. Campus Cash can be used at a variety of locations, including the bookstore and laundry services, as well as all NYU dining locations. Dining Dollars are part of the Meal Plan and are charged to the Bursar account and Campus Cash is an upfront payment via debit or credit card.

6 / WHAT'S BEING SERVED RIGHT NOW? CAN I CHECK THE MENU?

Our menus are available online at nyueats.com and through the NYU Mobile app. Menus are subject to change.

7 / WHAT IF I HAVE SPECIAL DIETARY NEEDS?

Discuss your special dietary needs with NYU Eats. If you are seeking general nutrition information on healthy eating and weight maintenance, you can also meet one-on-one with the Dietitian by emailing nyu.eats.nutrition@nyu.edu.

8 / WHAT IF I HAVE A SEVERE MEDICAL CONDITION, FOOD ALLERGY, OR DISABILITY, AND NEED DIRECTION TO NAVIGATE THE DINING PROGRAM?

A medical condition or disability that warrants an exception to the mandatory Meal Plan policy, you must submit a special accommodations form with supporting documentation to the Moses Center for Students with Disabilities: (212) 998-4980. For forms and additional information, visit to www.nyu.edu/csd

DO YOU HAVE QUESTIONS OR COMMENTS?

Please visit our website for more information: **nyueats.com** or email us at **askcampusservices@nyu.edu**



